



London Underwriters

Getting Started

Welcome!

We've prepared some materials to help you get started with London Underwriters

Quick Links

Below is some important information for you to get started:

-  Our Website, live chat available: www.londonuw.com
-  For Underwriting submissions: newbusiness@londonuw.com
-  Register for a Webinar [Click Here](#)
-  View Your Agency Resources [Here](#)

Access Our Portal 

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***LU One:
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Will Enhance Your
Digital Experience 🚀***

LU ONE 

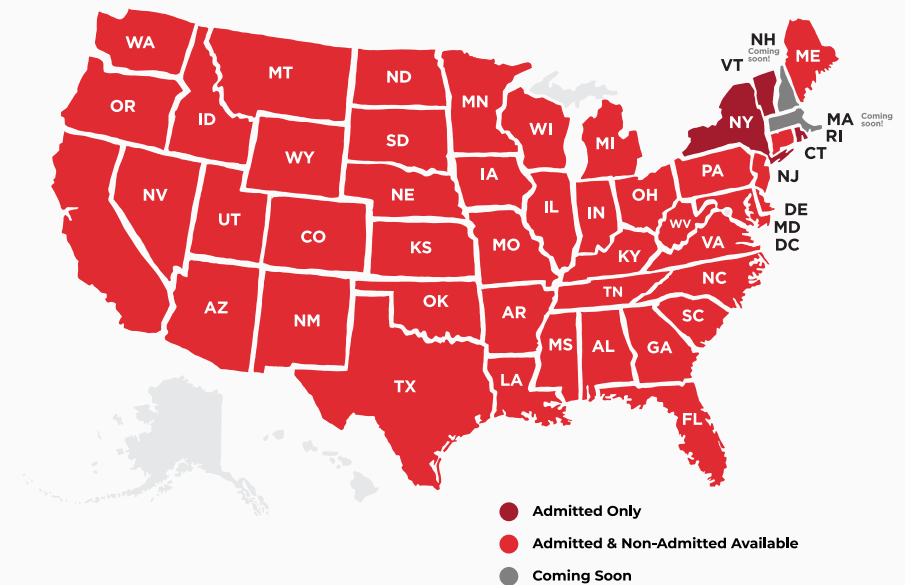
*Say hello to effortless access and
goodbye to password fatigue!*



London Underwriters is an insurance wholesale broker that specializes in writing admitted and non-admitted business for independent retail agencies in almost all 50 states. Our appointed agents have access to several InsurTech online raters that provide the ability to quote and bind directly online for over 95% of all ISO class codes.

We also have over 100+ additional markets that our Underwriting team has access to, which gives us the ability to provide our appointed agents competitive quotes for all of their P&C underwriting needs.

Licensed in over **45 states**



Commercial Lines Overview

Lines of Business

Property

- Business Owners Policy
- Monoline Wind
- Builders Renovation
- Ground Up Construction
- Vacant Land/Property
- Flood

Marine

- Stock Throughput
- Inland Marine
- Contractor's Equipment

Casualty

- Professional Liability
- General Liability
- Workers' Compensation
- Cyber Liability
- Liquor Liability
- Special Events
- Excess Liability
- Terrorism & Active Shooter
- & more!

★ Target Classes

- Artisan Contractors
- Cargo
- Janitorial
- Retail
- Processing & Servicing
- Financial
- Health, Beauty, Fitness
- Landscaping
- Real Estate
- Restaurants
- & More!



If there's an industry that's not listed here, don't worry, just send over the ACORD forms or any supporting document to newbusiness@londonuw.com so our underwriting team can take a look at it.



Personal Lines Overview

Lines of Business

Property

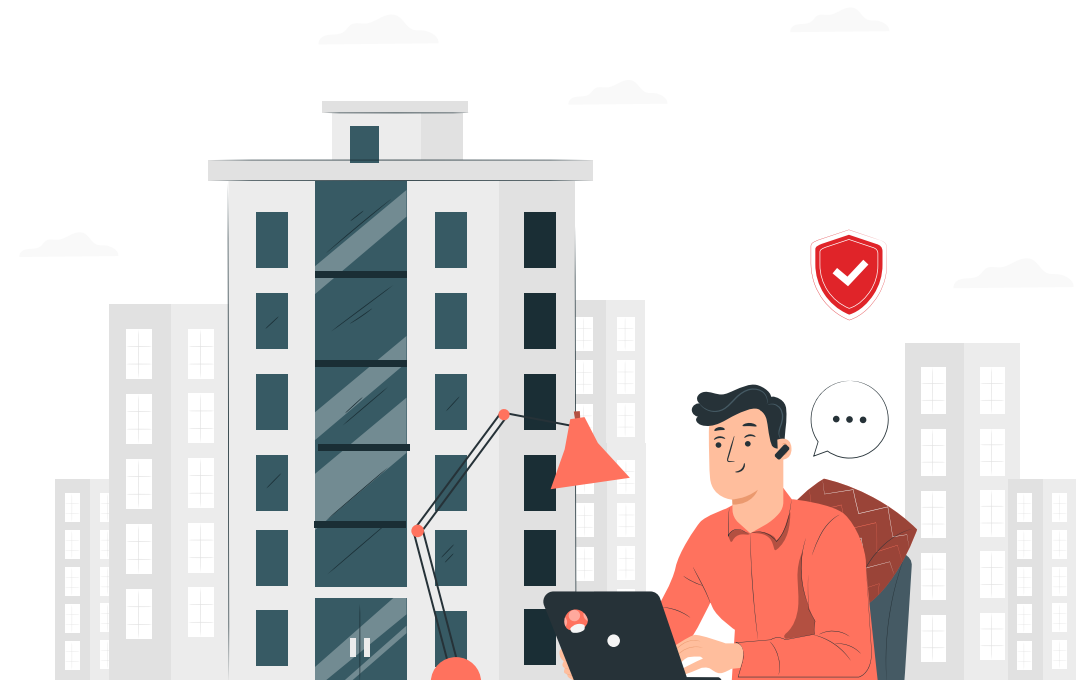
- Builders Renovation
- Ground Up Construction
- Vacant Land/Property
- Flood

Boats & Yachts

Personal Articles Floater



We **do not** have any
homeowners markets



InsurTech Programs



> Quote & bind directly online on these admitted and non-admitted platforms



Slice

- General Liability
- E&S Contractors GL
- Workers' Compensation

Foxquilt

- General Liability

First Insurance

- General Liability

Hiscox NOW

- General Liability
- Professional Liability
- Business Owners Policy
- Cyber Liability

biBERK

- Workers' Compensation
- Business Owners Policy
- General Liability
- Professional Liability
- Umbrella

Coterie

- Business Owners Policy
- General Liability
- Professional Liability

USLI

- Commercial Property + Casualty
- Hospitality & Liquor
- Professional
- Non-Profits
- Special Events

THREE Insurance

- Commercial Property
- General Liability
- Professional Liability
- Workers' Compensation
- Cyber Liability

Neptune

- Private Residential Flood
- Private Commercial Flood
- Parametric Earthquake

Dual

- Private Residential Flood
- Private Commercial Flood

iBynd

- Workers' Compensation
- Cyber Liability

Pie Insurance

- Workers' Compensation

Next Insurance

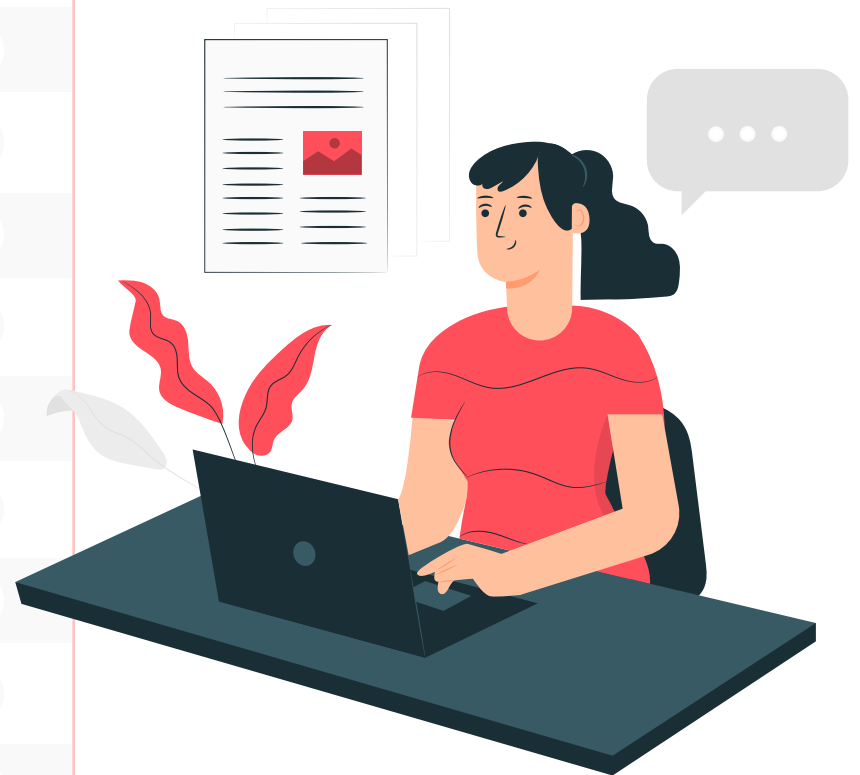
- General Liability
 - Excess Liability
 - Liquor Liability
 - Contractors Equipment
- Professional Liability
- Commercial Property

Attune

- Business Owners Policy
- Excess Liability

Appetite Guides

Slice	View Appetite
Hiscox NOW	View Appetite
biBERK	View Appetite
Coterie	View Appetite
Next Insurance	View Appetite
USLI	View Appetite
Attune	View Appetite
Neptune	View Appetite
Dual	View Appetite
Pie Insurance	View Appetite
First Insurance	View Appetite
Foxquilt	View Appetite
THREE Insurance	View Appetite



Excess & Surplus Online Programs

> Submit your risks to our Underwriting team



- Vacant Land
- Builders Risk
- Ground Up Construction
- Small Commercial Packages
 - Professional Liability
 - Special Events



- Commercial Property
- Commercial Wind

Keep in mind that AU Gold & True Premium you will not be able to bind coverage online.

Brokerage Markets

> List of markets that we work with:



- Ace/Westchester
- Arch
- Ascent James
- Avondale
- Bankers
- Beazley
- Catalytic
- Century Surety Company
- CFC Underwriting
- CNA Insurance
- Chubb International
- Crum & Forster
- Embroker
- Employers
- Great American Insurance
- Hiscox
- Ironshore
- Kinsale
- Liberty Mutual Insurance
- Lloyd's of London
- Markel
- Navigators
- Normandy
- River
- Starstone

Admin Items



Accounting Process

> Direct Bill

All Direct bill commission will be direct deposited into the bank account that you provided us during the appointment process.

Payments are made within the first week of every month.

Typically turn around time for our direct bill commissions is between 30-60 days, depending on the carrier and when the policy was bound.



Pro Tip: You can download your commission statements from our website!

> Agency Bill

Invoices are sent to the agent that bound the policy and are due upon receipt.

You can make payment through our website NET of commission.

Payment Options



Credit Card
(3.5% processing fee)



Checking & Savings



Via Zelle

Claims Process

1 Claims submitted **directly to InsurTech Program:**

- Hiscox Now
- Next Insurance
- Coterie
- Attune
- Neptune Flood
- USLI
- Pie Insurance
- biBERK
- Slice
- Fist Insurance
- Foxquilt

2 Claims submitted **to London Underwriters:**

- ALL other markets: www.londonuw.com/file-a-claim

Contact Us



Marketing > marketing@londonuw.com

Email the Marketing team for your general questions about our appetite, InsurTech programs, training for your team and more! Business Development (866) 245-5197 Ext. 4



Submissions > newbusiness@londonuw.com

Email your ACORD forms or applications to newbusiness@londonuw.com. We will have one of our Underwriters reach out to you about your submission. Underwriting (866) 245-5197 Ext. 5



Endorsements > endorsements@londonuw.com

Email your request to endorsements@londonuw.com. Endorsements (866) 245-5197 Ext. 5



Accounting > accounting@londonuw.com

Our accounting team is here to assist you. Email accounting@londonuw.com if you have any questions about a payments, commissions and more! Accounting (866) 245-5197 Ext. 6



Claims > claims@londonuw.com

Our claims team is here to assist you. Email claims@londonuw.com if you need to file a new claim or request loss runs. You can file a claim here. Claims (786) 206-9841



General Questions & Inquiries > customercare@londonuw.com

Not sure where to direct your questions or inquiries? Email customercare@londonuw.com and we will route your inquiry accordingly.





Live Chat Available

www.londonuw.com

From 9:00 a.m. to 6:00 p.m. EST

